PRIVACY POLICY

Daron Johnson (Sole Proprietor) — dba Space City Service Pros

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1. SMS/TEXT MESSAGING CONSENT

1.1 Consent is Optional

SMS consent is entirely voluntary. You may submit an inquiry, use this website, and engage services without providing SMS consent.

1.2 How Consent Is Collected

- **Web Forms:** An optional, unchecked checkbox grouped with the phone number field in a bordered 'SMS/Text Opt-In' section. The phone placeholder reads 'the number you authorize for texts.' Label: 'I agree to receive SMS/text messages from Daron Johnson (Space City Service Pros) about my inquiry, consultation scheduling, appointment reminders, and service-related follow-up. Message frequency may vary, up to 10 messages per month. Message and data rates may apply. Reply STOP to cancel or HELP for help. Consent is not a condition of purchase.'
- **Chat (Maya AI):** An optional, unchecked checkbox that appears only when a phone number is typed into the chat. A 'No thanks, continue chatting' link dismisses it permanently for the session. Label matches the web form. Chat is fully functional without consent.

1.3 Sample Message

'Daron Johnson (Space City Service Pros): Reminder, your AI automation consultation is scheduled for tomorrow at 10:00 AM. Reply C to confirm, R to reschedule, HELP for help, or STOP to opt out.'

1.4 Frequency

Up to 10 messages per month. Low-volume sole proprietor messaging program under A2P 10DLC.

1.5 STOP and HELP

Reply STOP to any message to unsubscribe permanently. Reply HELP for assistance.

1.6 No Third-Party Sharing

Your phone number is not sold, rented, or shared with third parties for their own use. Shared with Twilio solely for message delivery.

2. INFORMATION WE COLLECT

- Contact Information: Name, email, phone, company name.
- Communications: Emails, chat messages, SMS messages, and call recordings (with consent).
- SMS Opt-In Data: Phone number, consent timestamp, consent source.

3. HOW WE USE YOUR INFORMATION

Providing services; processing transactions; sending consented SMS (consultation scheduling, appointment reminders, service follow-up); qualifying leads; communications; analytics; legal compliance; fraud prevention; client onboarding.

4. CONTACT

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